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The Office of Superintendent of Insurance held a hearing on 6/10/2021 on proposed changes to 13.10.16 NMAC. Following the hearing and after considering the received commentary, on 9/13/2022 the Superintendent adopted the hearing officer's findings, conclusions and recommendations and repealed the existing rule of 13.10.16 NMAC, PROVIDER GRIEVANCES and replaced it with the new rule under the same part name, effective 1/1/2023.