TITLE 8 SOCIAL SERVICES

CHAPTER 102 CASH ASSISTANCE PROGRAMS

PART 620 DESCRIPTION OF PROGRAM BENEFITS - BENEFIT DETERMINATION/GENERAL

8.102.620.1 ISSUING AGENCY: New Mexico Health Care Authority.

[8.102.620.1 NMAC - Rp 8.102.620.1 NMAC, 7/1/2024]

8.102.620.2 SCOPE: The rule applies to the general public.

[8.102.620.2 NMAC - Rp 8.102.620.2 NMAC, 7/1/2024]

8.102.620.3 STATUTORY AUTHORITY:

- **A.** Articles 1 and 2 of Chapter 27 NMSA 1978 authorize the state to administer the aid to families with dependent children (AFDC), general assistance (GA), shelter care supplement, the burial assistance programs and such other public welfare functions as may be assumed by the state.
- **B.** Federal legislation contained in the Personal Responsibility and Work Opportunity Reconciliation Act of 1996 abolished the AFDC program. The federal act created the temporary assistance for needy families (TANF) block grant under Title IV of the Social Security Act. Through the New Mexico Works Act of 1998, the New Mexico works program was created to replace the aid to families with dependent children program.
- C. Under authority granted to the governor by the federal Social Security Act, the health care authority (HCA) is designated as the state agency responsible for the TANF program in New Mexico.
- **D.** Effective April 1, 1998, in accordance with the requirements of the New Mexico Works Act and Title IV-A of the federal Social Security Act, the HCA is creating the New Mexico works program as one of its cash assistance programs.
- **E.** In close coordination with the NMW program, the HCA administers the food stamp employment and training program (E&T) pursuant to the Food Security Act of 1985 and federal regulations at Title 7, Code of Federal Regulations.
- F. Section 9-8-1 et seq. NMSA 1978 establishes the health care authority (HCA) as a single, unified department to administer laws and exercise functions relating to health care facility licensure and health care purchasing and regulation.

[8.102.620.3 NMAC - Rp 8.102.620.3 NMAC, 7/1/2024]

8.102.620.4 DURATION: Permanent.

[8.102.620.4 NMAC - Rp 8.102.620.4 NMAC, 7/1/2024]

8.102.620.5 EFFECTIVE DATE: July 1, 2024, unless a later date is cited at the end of a section. [8.102.620.5 NMAC - Rp 8.102.620.5 NMAC, 7/1/2024]

8.102.620.6 OBJECTIVE:

- **A.** The purpose of the New Mexico works (NMW) program is to improve the quality of life for parents and children by increasing family income, resources and support. The further purpose of the program is to increase family income through family employment and child support and by utilizing cash assistance as a support service to enable and assist parents to participate in employment.
- **B.** The objective of the education works program (EWP) is to provide cash assistance to a benefit group where at least one individual is enrolled in a post-secondary, graduate or post-graduate institution. Education and training are essential to long-term career development. The applicant or participating benefit group would be otherwise eligible for NMW cash assistance, but chooses to participate in EWP. [8.102.620.6 NMAC Rp 8.102.620.6 NMAC, 7/1/2024]

8.102.620.7 DEFINITIONS: [RESERVED]

[8.102.620.7 NMAC - Rp 8.102.620.7 NMAC, 7/1/2024]

8.102.620.8 CASH ASSISTANCE BENEFITS:

- **A.** The cash assistance grant shall be determined by subtracting the benefit group's countable income from the standard of need applicable to the benefit group as indicated in 8.102.520 NMAC.
- **B.** The payment made to the benefit group shall be determined by subtracting certain amounts from the grant if the group is subject to payment sanctioning or recoupment of an overpayment. The amount left over

after these amounts are deducted from the amount of payment shall be issued to the benefit group. [8.102.620.8 NMAC - Rp 8.102.620.8 NMAC, 7/1/2024]

8.102.620.9 GRANT DETERMINATION:

- **A.** Determining the payment standard: The payment standard shall be determined based on the eligibility standards and requirements forth in 8.102.500.8 NMAC. The payment standard also includes the special clothing allowance.
- **B.** Determining benefit group income: The benefit group's net countable income considered in the payment determination shall be the sum of:
 - (1) gross non-citizen sponsor income;
 - (2) countable earnings after allowable deductions and disregards of benefit group members;

and

- (3) gross unearned income of benefit group members;
- the net income calculation is rounded down removing the cents.
- C. Determining the grant: A benefit group whose countable income after allowed deductions and disregards equals or exceeds the standard of need applicable to the benefit group shall not be eligible for payment. The grant shall be a monthly benefit amount determined by subtracting the benefit group's net countable income from the payment standard applicable to the benefit group.

 [8.102.620.9 NMAC Rp 8.102.620.9 NMAC, 7/1/2024]

8.102.620.10 CHILD SUPPORT AND NMW NON-COOPERATION PAYMENT SANCTIONS:

A. General:

- (1) The benefit group shall be subject to a non-cooperation payment sanction under either or both of the following circumstances:
 - (a) failure by a benefit group member to meet NMW requirements; or
- (b) failure by the adult responsible for children included in a benefit group to meet child support services division (CSSD) cooperation requirements or both;
- good cause will be evaluated based on the circumstances of each instance of non-cooperation.
 - (2) Occurrence of non-cooperation:
 - (a) Child support:
- (i) A benefit group shall be subject to a payment sanction for failure to comply with CSSD cooperation requirements, even if the adult required to cooperate with child support requirements is not included in the benefit group.
- (ii) Each benefit group member that fails to cooperate with the NMW requirement is subject to a sanction and shall affect the benefit group.
- (iii) An occurrence of non-cooperation shall be applied when a sanction progresses to the next sanction level as a result of the noncompliance continuing for three consecutive months without the sanctioned participant reestablishing compliance. Progression to the next sanction level shall be effective in the fourth month.
- (iv) A first or second level sanction is considered to be cured upon full cooperation by the sanctioned participant or a sanction shall be reversed based on a hearing decision when the sanction imposed is determined to be invalid.
 - **(b)** NMW:
- (i) A benefit group is subject to a payment sanction when a participant in the benefit group fails to cooperate with the NMW requirements absent a finding of good cause.
- (ii) In a two-parent benefit group, each mandatory benefit group member that fails to cooperate with the NMW requirements is subject to a sanction that affects the benefit group's sanction level and payment.
- (iii) A participant shall not be sanctioned for more than one NMW requirement element at one time. A participant may be sanctioned for the same or a different NMW requirement element only after the original sanction element is cured or reversed. A first or second level sanction may be cured upon full cooperation by the sanction participant and a sanction shall be reversed based on a hearing decision when the sanction imposed is determined to be invalid.
- (iv) A participant with limited participation status may not be sanctioned for failure to meet hours or failure to provide a time sheet as identified on the approved work participation

agreement.

(v) An occurrence of non-cooperation shall be applied when a sanction progresses to the next sanction level as a result of the noncompliance continuing for three consecutive months without the sanctioned participant reestablishing compliance. Progression to the next sanction level shall be effective in the fourth month.

- (3) Cumulative sanctions:
 - (a) Non-cooperation sanctions are cumulative within the benefit group and shall

occur when:

(i) the participant fails to comply with the NMW and child support

enforcement requirements;

- (ii) more than one participant in the benefit group have failed to comply with either the NMW or child support enforcement requirement.
- **(b)** Cumulative sanctions, whether or not cured, shall remain the property of that benefit group participant who caused the sanction.
- (i) A participant with a sanction who leaves a benefit group relieves the benefit group of that participant's sanction status.
- (ii) A participant with a sanction who joins another benefit group subjects the new benefit group to any sanction or sanction level that has not been cured prior to joining the benefit group.
- (c) The benefit group's cumulative sanctions and benefit level shall be reevaluated when a sanction is cured or reversed.
 - (4) Progressive sanctions:
- (a) Non-cooperation sanctions are progressive to both the participant and to the benefit group and shall progress to the next level for the benefit group in which the sanctioned participant resides when:
 - (i) a participant fails to establish compliance in three-month increments; or
 - (ii) a participant fails to comply with NMW or CSSD requirements as a

separate occurrence.

- **(b)** A sanction that is not cured for three consecutive months shall progress until compliance is established by the participant.
- (c) A participant's compliance cannot reverse the sanction level attributed to the benefit group. Any subsequent sanction is imposed at the next higher level, unless reversed by a hearing decision.
 - **B.** The conciliation process:
- (1) When conciliation is available: Conciliation shall be available to a participant or applicant once during an occurrence of assistance. There must be a period of at least 12 months between occurrences of cash assistance in order for a conciliation to be available again to the benefit group. NMW conciliation and child support conciliation are independent and are counted separately from each other.
 - (2) Determining that noncompliance has occurred:
- (a) The determination of noncompliance with child support shall be made by CSSD. The conciliation and sanctioning process for child support noncompliance is initiated upon receipt of notice from CSSD that the participant or applicant has failed to cooperate. Under 8.102.420 NMAC, the non-cooperative participant or applicant shall be individually disqualified from participation in the benefit group.
- **(b)** The determination of noncompliance with NMW requirements shall be made by the caseworker. A finding of noncompliance shall be made if:
 - (i) the participant has not completed an assessment;
 - (ii) the participant fails or refuses to complete an IRP;
 - (iii) the participant fails or refuses to submit an approvable WPA;
 - (iv) the participant fails to submit timely documentation showing

completion of required work hours;

- (v) the participant's monthly attendance report shows fewer than the minimum required hours of participation and no other allowable hours of activity can be reasonably attributed by the caseworker towards the monthly participation requirement.
- (3) Initiating conciliation: Within 10 days of determining that noncompliance exists, the caseworker shall take action to initiate a conciliation, if the participant's conciliation has not been used. A conciliation is initiated by the HCA or its designee issuing a conciliation notice. CSSD shall determine noncompliance and notify the caseworker who shall initiate the conciliation process.
 - (4) Conciliation period: Conciliation gives a participant a 30-calendar day period to correct

the current non-compliance for either a NMW participation or CSSD requirement.

- (a) The conciliation process is established by the HCA, to address the noncompliance, identify good cause for noncompliance or barriers to compliance and shall occur only once prior to the imposition of the sanction.
- (i) The participant shall have 10 working days from the date a conciliation notice is mailed to contact the HCA to initiate the conciliation process. A participant who fails to initiate the conciliation process shall have a notice of adverse action mailed to them after the 10th working day following the date on which the conciliation notice is mailed.
- (ii) Participants who begin but do not complete the conciliation process shall be mailed a notice of adverse action 30 days from the date the original conciliation was initiated. The benefit group shall be subject to sanction in the month following the month the notice of adverse action expires.
- (b) Non-cooperation with CSSD requirements: When the participant has initiated the conciliation process, it is the participant's responsibility to contact CSSD and to comply with requirements or to request a waiver from CSSD due to good cause. If the caseworker does not receive confirmation from CSSD within 30 days of issuing the conciliation notice that the participant is cooperating or has requested a waiver for good cause in accordance with 8.50.105.14 NMAC; the conciliation process shall be considered to have failed and the benefit group shall be subject to payment sanctioning.
- (c) The caseworker shall make the determination whether arrangements have been made to meet NMW requirements or whether there is good cause for waiving the cooperation requirements. If arrangements to meet the requirement or to waive it have not been made by the 30th day following issuance of the conciliation notice, the conciliation shall be considered to have failed and the participant is subject to sanctioning.

C. Sanctioning:

- (1) Within 10 days of determining that a participant has failed to meet a NMW requirement, HCA or its designee shall issue notice of adverse action that the payment shall be reduced. The payment reduction shall take place with the first payment following expiration of the notice of adverse action.
- (2) Notice of adverse action shall apply to all NMW and child support noncompliance sanctions, including those relating to the conciliation process.
- (3) A participant who corrects the failure of compliance with NMW or child support enforcement requirements during the notice of adverse action 13-day time period shall not have the sanction imposed against the benefit group or payment amount. The sanction shall not count as a cumulative or progressive sanction, since the reason for the sanction was corrected during the time period of the notice of adverse action and prior to a benefit reduction being imposed. A participant who has failed to meet work participation hours cannot correct the sanction during the notice of adverse action time period.
- (4) Failure to comply during the notice of adverse action 13-day time period shall cause the sanction to become effective for a minimum of one month. If the participant later complies with the NMW compliance requirements, as determined by the HCA, the sanction may be removed, so long as the participant has received at least one month of reduced benefit due to sanction.
- (a) A child support enforcement sanction shall be removed after CSSD notifies the caseworker that the participant is in compliance with child support enforcement requirements.
- **(b)** A NMW sanction shall be removed after the caseworker receives verification that the participant has completed an assessment; or has completed an IRP; or has completed a WPA that indicates the appropriate number of monthly hours in work activities; or has met NMW participation hours for at least 30 days; or has good cause to waive work participation requirements.
 - **D.** Sanction levels:
 - (1) First-level sanction:
- (a) The first level sanction for failure to comply shall result in a sanction of twenty-five percent of the standard of need. The benefit group shall be given notice of the imposition of the sanction.
- **(b)** A first level sanction that is not cured for three consecutive months shall progress to a second level sanction.
 - (2) Second-level sanction:
- (a) The second level of sanction for failure to comply shall result in a decrease of fifty percent of the standard of need. The second level shall be initiated by:
- (i) failure to comply with NMW participation or child support enforcement requirements for more than three months; or
 - (ii) a second occurrence of noncompliance with a NMW or CSSD

requirement by a participant; or

- (iii) failure of a participant to comply with both CSSD and NMW participation requirements simultaneously. The group shall be given concurrent notice of imposition of the second-level sanction.
- **(b)** A second level sanction that is not cured for three consecutive months shall progress to the third level as described below.
 - (3) Third-level sanction:
- (a) The third sanction level is case closure for a period of not less than six months. The group shall be given notice of adverse action prior to imposition of the sanction.
- (i) Once a participant is sanctioned at the third level, any subsequent occurrence of failure to comply with NMW or CSSD requirements shall immediately result in a third level sanction, and case ineligibility for six months.
- (ii) The TANF grant will be counted as unearned income for SNAP benefits for the six month period of ineligibility in accordance with 8.139.520 NMAC.
- (b) TANF applications received after a six month closure period will be reviewed for eligibility.
- (i) Based on eligibility the TANF will be approved and all mandatory members will be required to meet the NMW compliance requirements set forth in 8.102.460 NMAC;
- (ii) If ISD determines the applicant is still non-compliant with CSSD, the sanction will remain and the application will be denied.
- **E.** Sanctions by other states or other programs: Participants in sanction status for failure to participate in other programs, such as the food stamp E&T program, or another state's or tribal TANF program, shall not carry that sanction status into NMW.
- **F.** Sanctions with respect to voluntary participants: A voluntary participant is not subject to sanction for failure to participate, but shall be removed from the NMW and lose eligibility for support services
 - **G.** Good cause:
- (1) Good cause applies to timely completion of assessment, IRP, WPA, work participation rates, and cooperation with the child support services division.
 - (2) Good cause for failure to meet the NMW requirements.
 - (a) Good cause may be considered to exist for no more than 30 days in the event of:
 - (i) family death;
 - (ii) hospitalization;
 - (iii) major injury to the participant or a benefit group member for whom the

participant has been the primary caretaker;

- (iv) reported domestic violence;
- (v) catastrophic event; or
- (vi) it is shown the HCA did not provide the participant reasonable assistance to complete the assessment, IRP, or WPA.
- **(b)** The participant must meet with the NMW service provider prior to the end of the 30-day period to establish a WPA for the full participation standard beginning on day 31 or must request a limited work participation status prior to the end of the 30-day period. The participant may be subject to sanction for failure to complete a WPA if a new WPA has not been established by day 31.
- (i) A participant with good cause for failure to meet the NMW requirements, who expects the cause of failure to continue for more than 30 days, must contact the HCA to review the participant's circumstances.
- (ii) Under no conditions shall good cause be granted for more than 30 days during any given reporting period.
- (3) Good cause shall be considered when the HCA has failed to submit a notice in accordance with the requirements of adverse action notices, to the participant or provide available support services that would adversely affect the participant's ability to timely meet work participation requirements.
- (4) Good cause for refusal to cooperate with the child support enforcement requirements: In some cases it may be determined by the CSSD that the TANF/NMW applicant's/recipient' refusal to cooperate is with good cause in accordance with 8.50.105.14 NMAC. Any person requesting a good cause exemption to a TANF/NMW requirement to cooperate must complete a request for a good cause exemption on a form provided by the CSSD and provide any documentation requested by CSSD. The request for a good cause exemption will be reviewed by the CSSD and the requestor will be informed of the decision in writing. The requestor's failure or refusal to complete the form or provide the requested documentation will result in an automatic denial of the request.

The HCA may offer assistance to complete the form or obtain the necessary documentation, as appropriate.

(5) It is the applicant's/recipient's responsibility to inform the HCA if they are unable to meet the NMW compliance requirements or CSSD cooperation requirements.

[8.102.620.10 NMAC - Rp 8.102.620.10 NMAC, 7/1/2024]

8.102.620.11 NON-REPORTING SANCTIONS:

- A. General: The eligibility determination and payment calculation process relies upon applicants and participants to provide accurate and timely reports of information affecting their eligibility and payment. Payment sanctions for non-reporting shall be established to encourage timely and accurate reporting and to offset benefits resulting from the reporting of inaccurate or misleading information, the untimely reporting of changes, or the failure to report any required information.
 - **B.** Non-reporting sanctions:
- (1) Length of sanction: Each non-reporting sanction shall run for a period of four months beginning with the first month in which failure to report occurred. An additional month shall be added for each additional month of non-reporting until the payment is corrected.
- (2) Definition of an occurrence of non-reporting: An occurrence of non-reporting exists when an applicant or participant who fails to report information or reports incorrect information which results in an overpayment of cash assistance benefits for which the participant is at fault.
 - (3) Amount of sanction:
- (a) Reporting sanctions shall be calculated at twenty-five percent of standard of need for the size of the benefit group being sanctioned.
- **(b)** Reporting sanctions are not progressive. If there is another occurrence of non-reporting prior to the end of a non-reporting sanction period, the next and any subsequent non-reporting sanctions shall be consecutive and at the twenty-five percent level.
- (c) Reporting sanctions, child support sanctions and work program sanctions shall be integrated into a single calculation to determine the final sanction amount.
- (d) If a case closes during a reporting sanction period for reasons other than sanctions, the non-reporting sanction shall be suspended and resumed at the same duration the next time the case is opened.
 - (4) Procedures: The following steps shall be taken in implementing a payment sanction.
- (a) The caseworker shall document and establish an overpayment claim using the HCA overpayment claims procedures. The caseworker shall also determine whether the participant was at fault for the overpayment.
- **(b)** The county director or a designated supervisor shall review the overpayment and determine the accuracy of the overpayment determination and appropriateness of the determination the participant was at fault for the overpayment. Upon determining that a non-reporting sanction is appropriate, the county director, or designated supervisor shall issue a notice of intent to sanction to be issued to the participant. Failure by the participant to contact the person issuing the notice within 10 working days allowed shall constitute waiver of conciliation rights.
- (c) If the participant requests conciliation within the 10 working days of issuance of the notice, the county director or designated supervisor shall schedule a conciliation conference.
- (d) The conciliation conference is conducted by the county director or designated supervisor.
- (i) The caseworker shall describe the reporting error, how the amount of the overpayment is determined and the reasons for finding the participant at fault for the overpayment.
- (ii) The participant shall have the opportunity to discuss the overpayment determination, the finding of fault and to show good cause why the sanction should not be imposed.
- (iii) Based upon this determination, the county director or designated supervisor shall determine whether a sanction should be imposed.
- (iv) The participant may represent himself or be represented by someone else. If the participant wishes to be represented by another individual, the participant must designate that individual in writing.
- (e) Following the conference, the county director shall issue written notice stating whether or not the sanction is to be imposed, and the worker shall affect the sanction causing issuance of a notice of adverse action. The payment reduction takes effect in the month following expiration of the notice of adverse action.

(f) Participants who disagree with the sanction determination shall have fair hearing rights and access to legal adjudication through the fair hearing process.

[8.102.620.11 NMAC - Rp 8.102.620.11 NMAC, 7/1/2024]

8.102.620.12 RECOUPMENT: Participants and applicants with an outstanding claim for overpayment of cash assistance benefits shall be required to repay the claim. Claim and recoupment situations and procedures are detailed in 8.100.640 NMAC.

[8.102.620.12 NMAC - Rp 8.102.620.12 NMAC, 7/1/2024]

8.102.620.13 PAYMENT:

- **A.** The grant amount remaining after deduction of sanction and recoupment amounts, if any, shall be the amount issued as payment. Any month for which a payment is issued shall be a month counted against the 60-month lifetime limit of each adult or minor head of household included in the benefit group.
- **B.** Payment issuance: The payment for the benefit group shall be issued to the head of household, unless a protective payee has been designated by the head of household. In the event the head of household is unable or unwilling to select a protective payee, ISD shall designate the protective payee on the benefits group's behalf.

[8.102.620.13 NMAC - Rp 8.102.620.13 NMAC, 7/1/2024]

8.102.620.14 SUPPORTIVE SERVICES:

- **A.** An explanation of the supportive services available through the NMW work program, provided funding is available, shall be given to NMW participants during orientation. Participants who need supportive services to participate in the program are eligible for such services.
- **B.** NMW work program participants are eligible to receive an initial supportive services payment in accordance with 8.102.620.15 NMAC. The support services payment may be used by the participant to cover travel, child care costs incurred or both.
 - **C.** Ongoing supportive services:
- (1) Necessary ongoing supportive services are identified on the WPA, which identifies the services needed and the start and end dates for the services.
- (2) If additional supportive services are needed after the initial assessment, the WPA shall be modified to reflect the changes.

[8.102.620.14 NMAC - Rp 8.102.620.14 NMAC, 7/1/2024]

- **8.102.620.15 CALCULATING THE SUPPORTIVE SERVICES BENEFIT:** If state or federal funds are specifically appropriated, the HCA may issue supportive services benefits.
- **A.** Child care: The caseworker may authorize child care reimbursement for persons for a period not to exceed 30 days. All other child care shall be authorized by CYFD. The caseworker shall authorize child care in compliance with CYFD program requirements and standards. Child care payments shall not be paid for with federal TANF funds and shall not count towards the TANF term limits.
 - **B.** Transportation: NMW participants may receive a standard transportation reimbursement.
 - (1) Reimbursement:
- (a) The NMW allows travel reimbursement for mandatory and voluntary participants traveling to offices for orientation, assessment, reassessment, or employment planning activities. In addition, travel costs are reimbursed for approved NMW activities identified and developed in the WPA.
- **(b)** Mileage costs for paid employment are met through the cash assistance earned income deduction. Except for the one-time only advance, travel reimbursement shall not be made for any NMW activity for which the individual is paid.
 - (2) Reimbursement standards:
- (a) NMW reimbursement for NMW participants using private automobiles shall be at a standard rate based on monthly mileage, as set forth below.
- (i) The caseworker shall decide whether the claimed mileage is reasonable and, if the amount claimed is excessive, may adjust the amount downward.

Monthly	Monthly
Mileage	Reimbursement
1 - 499	\$25
500 - 1499	\$50

1500 - 2499	\$100
2500 or More	\$150

(ii) Mileage shall be allowed only if the activity takes place in the individual's home community. Travel may be allowed outside the individual's home community only if the NMW activity is not available in the community or if the NMW activity involves participation in an educational or vocational training program which is not available in the individual's home community.

(b) Bus tokens/passes are issued in lieu of the travel allowance and may not exceed \$25 for the month. A participant shall be eligible to receive bus tokens or a one-month bus pass on an interim basis, provided that:

- (i) the participant has no access to private transportation; and
- (ii) public transportation is a reasonable alternative.
- **C.** Vocational training and education: If state or federal funds are specifically appropriated, the HCA may issue supportive services benefits.
- (1) Reimbursement for vocational training and educational expenses, but not tuition, shall be available to NMW participants.
- (2) NMW participants requesting reimbursement for various vocational training and educational expenses must provide receipts or request letters stating the amount of educational expenses. In addition, NMW participants must provide verification that financial assistance from other sources is unavailable or insufficient to cover the expenses for which the reimbursement is being requested.
- (3) To be eligible for reimbursement of vocational training and educational expenses, the NMW participant must:
 - (a) meet NMW participation requirements;
- (b) have an approved WPA which identifies and approves supportive services for further training; a NMW participant is not eligible for reimbursement of vocational training or educational expenses incurred prior to development of the WPA;
- (c) apply and be denied for any educational assistance from such other sources as scholarships, PELL grants, WIA, student loans, etc. for which the participant might be eligible;
 - (d) provide "letters of denial" for the financial assistance listed previously; and
- (e) repeat steps (a) through (c) at the beginning of each educational period (semester, quarter, trimester etc. as applicable).
- (4) Reimbursable vocational training and education costs shall include only those for which a student is normally responsible, such as book and laboratory fees, special laboratory or shop clothing, work book fees, testing, registration, or graduation fees. In addition, personal classroom supplies, not to exceed \$15 per semester, may be reimbursed.
- (5) Participants enrolled in a post-graduate studies shall not be not eligible for supportive service reimbursement with respect to their post-graduate studies.
- (6) Education and vocational training supportive services cannot be guaranteed beyond the end of the WPA expiration date.
- (7) Test fees: Fees for completing either the scholastic aptitude test (SAT) or the American college test (ACT) may be reimbursed, provided one of the tests is required for admission into a given educational training institution.
- **D.** Employment-related expense: If state or federal funds are specifically appropriated, the HCA may issue supportive services benefits.
- (1) A NMW participant may receive assistance to help pay the cost for certain personal items necessary to accept a bona fide job offer, or to retain employment. The assistance shall be limited to no more than \$300, and shall be available only once during the individual's lifetime.
 - (2) Payment method:
- (a) Payment shall be made as a reimbursement for verified costs already incurred. Reimbursement must be requested within 60 days of employment.
- **(b)** Payment may be issued prospectively, based on a billing statement or a detailed estimate of costs.
 - (3) Allowable costs: Allowable costs include, but are not limited to:
- (a) special clothing, licensing and drug testing fees which an employer requires an employee to pay and which are a condition of employment;
 - (b) vehicle repairs, but not a vehicle purchase or insurance payment;
 - (c) tools which the employer requires an employee to pay for; or

- (d) costs of bringing a home into compliance with certification requirements of the child care food program administered by CYFD, if the full cost is not available from the child care food program or CYFD.
- (4) Costs not allowed: Costs associated with the start-up of a business or self-employment venture are not allowed. Such costs must be met through an IDA. [8.102.620.15 NMAC Rp 8.102.620.15 NMAC, 7/1/2024]

8.102.620.16 SUPPORTIVE SERVICES BENEFITS:

- **A. Issuance schedule:** If state or federal funds are specifically appropriated, the HCA may issue supportive services benefits.
- (1) Participants assigned to a NMW activity may receive reimbursement on a monthly basis. Participants must submit participation reports to receive the standard month's reimbursement, timely submission is required to receive the reimbursement. Reimbursement shall be authorized within five working days after receipt of all required verification. Support services shall be issued within 10 working days after authorization.
- (2) Participants must submit the monthly participation report to be received no later than the fifth calendar day after a participation month's end. Reports received on the first workday after the fifth shall be considered timely if the fifth occurred on a weekend or holiday. Participants shall not be eligible to receive reimbursement if the report verifying participation is received 30 days or more following the end of the month for which participation is being reported.
 - **B.** Retroactive benefit coverage:
- (1) Benefit coverage which provides supportive services may be issued retroactively to a participant if, upon individual case review, it is determined that:
 - (a) the participant was eligible to receive supportive services;
 - (b) the participant requested supportive services timely; and
 - (c) NMW staff inadvertently failed to process the reimbursements in a timely

manner.

- (2) NMW participants must have signed a WPA, which has been approved by the NMW service provider, which identifies the supportive services. Under no circumstances shall NMW participants be eligible to receive supportive service reimbursement for costs incurred prior to enrollment in the NMW. [8.102.620.16 NMAC Rp 8.102.620.16 NMAC, 7/1/2024]
- **8.102.620.17 SUPPORT SERVICES PAYEE:** Supportive services reimbursements shall be made payable to the head of household for all travel and educational reimbursement. [8.102.620.17 NMAC Rp 8.102.620.17 NMAC, 7/1/2024]

HISTORY OF 8.102.620 NMAC:

History of Repealed Material: 8 NMAC 3.FAP, Financial Assistance Program - Repealed, 07/01/1997. 8.102.620 NMAC Description of Program Benefits - Benefit Determination/General - Repealed, 07/01/2001. 8.102.620 NMAC - Description Of Program Benefits - Benefit Determination/General (filed 6/18/2001) - Repealed effective 7/1/2024.

Other: 8.102.620 NMAC - Description Of Program Benefits - Benefit Determination/General (filed 6/18/2001) Replaced by 8.102.620 NMAC - Description Of Program Benefits - Benefit Determination/General, effective 7/1/2024.