

**TITLE 8            SOCIAL SERVICES**  
**CHAPTER 100    GENERAL PROVISIONS FOR PUBLIC ASSISTANCE PROGRAMS**  
**PART 120        GENERAL OPERATING POLICIES – CASE MANAGEMENT**

**8.100.120.1      ISSUING AGENCY:** New Mexico Human Services Department.  
[07/01/97; 8.100.120.1 NMAC – Rn, 8 NMAC 3.ISD.000.1, 04/13/2001]

**8.100.120.2      SCOPE:** The rule applies to the general public.  
[07/01/97; 8.100.120.2 NMAC – Rn, 8 NMAC 3.ISD.000.2, 04/13/2001]

**8.100.120.3      STATUTORY AUTHORITY:**

**A.**        Section 27 NMSA 1978 (1992 Repl.) provides for the department to "...adopt, amend and repeal bylaws, rules and regulations..." It also provides for administration of public assistance programs

**B.**        The Income Support Division (ISD) of the Human Services Department (HSD) was created by the HSD Secretary under authority granted by Section 9-8-6-B-(3) NMSA 1978.  
[07/01/97; 04/01/98; 8.100.120.3 NMAC – Rn, 8 NMAC 3.ISD.000.3 & 001, 04/13/2001]

**8.100.120.4      DURATION:** Permanent.  
[07/01/97; 8.100.120.4 NMAC – Rn, 8 NMAC 3.ISD.000.4, 04/13/2001]

**8.100.120.5      EFFECTIVE DATE:** July 1, 1997.  
[07/01/97; 8.100.120.5 NMAC – Rn, 8 NMAC 3.ISD.000.5, 04/13/2001]

**8.100.120.6      OBJECTIVE:** The objective of these regulations is to provide general policy and procedures for Income Support Division (ISD) administered programs.  
[07/01/97; 8.100.120.6 NMAC – Rn, 8 NMAC 3.ISD.000.6, 04/13/2001]

**8.100.120.7      DEFINITIONS:** [Reserved]  
[07/01/97; 8.100.120.7 NMAC – Rn, 8 NMAC 3.ISD.000.7, 04/13/2001]

**8.100.120.8      CASE ASSIGNMENT:** County directors are responsible for equitable and efficient assignment of assistance cases.  
[07/01/97; 8.100.120.8 NMAC – Rn, 8 NMAC 3.ISD.121, 04/13/2001]

**8.100.120.9      REVIEWS:** County directors and ISS supervisors conduct case reviews as directed by their district operations managers.  
[07/01/97; 8.100.120.9 NMAC – Rn, 8 NMAC 3.ISD.122, 04/13/2001]

**History of 8.100.120:**

**Pre-NMAC History:** [Reserved]

**History of Repealed Material:**

8 NMAC 3.ISD.120, General Operating Policies, Case Management - Repealed, 7-1-97.